



Key information and contacts during a flood event	
EMERGENCY NUMBER FOR ANY FLOOD RELATED ISSUE	01905 845676 (WCC Highways & Transport Control Centre)
Policy, Procedures and Single Points of Contact	
Vulnerable Adults requiring social care intervention	x Emergency Duty Team 01905 768020
Reporting a flooded property	x Send/report details to: enquiries@nwwm.org.uk 01562 732191 engineers@wychavon.gov.uk 01386 565377
Reporting a flooded road or highway issue	x Report details to: WCC Highways & Transport Control Centre 01905 845676 (24/7) x Send/report details to:
Issues with watercourse (during normal working hours)	

Flood Support	<p>x For insurance advice and general recovery support/advice: National Flood Forum Tel: 01299 403055 Email: info@floodforum.org.uk Website: https://nationalfloodforum.org.uk</p>
Sewage / foul drains	<p>x Severn Trent Water: 0800 783 4444</p>
Re-housing	<p>x Residentown insurance company</p>
	<p>x For information about:</p> <ul style="list-style-type: none"> - PH Information Mental Health following a flood - PH Frequently Asked Questions following a flood - PH Flooding Advice leaflet for the Public - PH Floods How to clean up your home safely

Health & Wellbeing