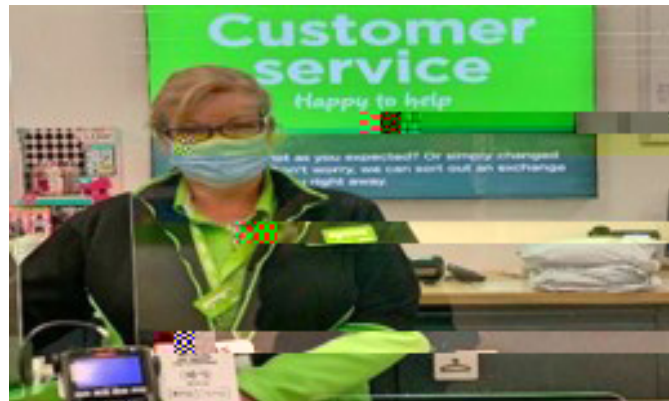


Retail job roles activity

1. Can you work out the retail job roles from the pictures below? Pick from the following: Retail Cleaner, Retail assistant, Retail Manager, Shelf stocker, Deli counter assistant, Customer service desk.



2. Can you work out the retail job roles from the explanation of activities?

Pick from the list: Shelf stacker, Team leader, Customer service desk, Till assistant.

I lead a team of retail assistants during their shift, I report to a retail manager, what is my role?

I take payments from people through the till once they have selected their products to buy. What is my role?

I support people with their refund, exchanges and product information or complaints. What is my role?

I help keep the products stocked up and out on display. What is my role?