

ave to be invited to register on the Parent Portal, and if you do, who invites you to register and who is eligible?

You can register on the Parent Portal, without being invited to enable applications for EHC Needs Assessments. However, SEND will need to send an invite to you so that you can access your child's details via the dashboard regarding an assessment or EHC plan.

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r in which they turn 16) the right to make requests and decisions under the Children and Families Act 2014 applies to them directly, rather than to their parents. Parents, or other family members, can continue to support young people in making decisions, or act on their

request.

4. When I've uploaded documents to the PP I can't see them, why is this?

Parents are able to attach documents as part of their parental EHCNA request. T

6. Once I've registered on the portal and made an application, would it be possible to receive notifications or alerts about the progress of my application through it, rather than relying on emails and/or phone calls from the case worker?

You can receive and make notifications through Messages on the Portal. You will receive a notification, once an EHCNA is complete and then at Draft and Final Plan stage.

7. When I am looking at my dashboard on the portal it would be helpful to see what stage my application is at, whether there is any outstanding information that you are waiting for, rather than having to ring or email, is this possible?

From the SEND Dashboard, you can see what stage your application is at. At the moment you cannot see which reports are outstanding, but we are exploring ways in which this may be possible.



By selecting the [Home](#) in purple banner, this takes you back to the WCC website. By selecting [portal Home](#) in breadcrumb, this takes you back to the portal form home page.



Alternatively, you can click on the name top right, then on My Account and it takes you back to the ~~st~~